

Returns & Refund.

1. Products will not be accepted for return without Seller's approved.
2. Merchandise must be shipped transportation prepaid to Seller in its original carton along with invoice number and date of purchase.
3. Returned product shall only be credited into Buyer account for future purchase.
4. No cash refund allowed.
5. Return for credits are accepted only for new, unused products in original cartons and are subject to a restocking charge.
6. Unauthorized returns, products previously altered, repaired or serviced other than by Seller, products aged more than 2 months from the date of invoice; or discontinued will not be accepted for credit and return costs on such merchandise will be Buyer's responsibility.

If you have any questions about this Policy, or have any further queries, or would like to make a complaint, you may contact us at the contact details below:

Address: 41G, Jalan Pandan 2/2, Pandan Jaya, 55100 Kuala Lumpur, Malaysia.
Contact No.: +(603) 9286 9110
Email Address: info@magnet.com.my